



**Validation**

# **Kaye HTR 400**

**User's Manual**

**Amphenol**  
**Advanced Sensors**

M4395 Rev. D  
May 2014





# Kaye HTR 400

*High Temperature Reference*

User's Manual

M4395 Rev. D

May 2014

**Amphenol**  
**Advanced Sensors**

**Chapter 1. Before You Start**

1.1 Symbols Used ..... 1

1.2 Safety Information ..... 3

    1.2.1 Warnings ..... 3

    1.2.1 Burn Hazards ..... 5

    1.2.2 Electrical Hazards ..... 6

    1.2.3 Cautions ..... 7

    1.2.4 Customer Service Information ..... 8

**Chapter 2. HTR 400 Features**

2.1 Introduction ..... 9

### **Chapter 3. Specifications and Environmental Conditions**

3.1 Specifications . . . . .	11
3.1.1 Range . . . . .	11
3.1.2 Accuracy . . . . .	11
3.1.3 Stability . . . . .	11
3.1.4 Well to Well Uniformity (calibration wells) . . . . .	11
3.1.5 Transfer Calibration Accuracy . . . . .	11
3.1.6 Well Depth . . . . .	11
3.1.7 Heating Time . . . . .	12
3.1.8 Cooling Time . . . . .	12
3.1.9 Test Wells . . . . .	12
3.1.10 Standard Calibration Well Inserts . . . . .	12
3.1.11 Resolution . . . . .	12
3.1.12 Display . . . . .	12
3.1.13 Size . . . . .	12
3.1.14 Weight . . . . .	12
3.1.15 Power . . . . .	12
3.1.16 Operating Range . . . . .	12
3.1.17 Controller . . . . .	13
3.1.18 Safety . . . . .	13
3.1.19 Fault Protection . . . . .	13
3.1.20 Fuses . . . . .	13
3.2 Environmental Conditions . . . . .	13

### **Chapter 4. Quick Start**

4.1 Unpacking . . . . .	15
4.2 Setup . . . . .	15
4.3 Power . . . . .	16
4.4 Setting the Temperature . . . . .	16

### **Chapter 5. Parts and Controls**

5.1 Rear Panel . . . . .	17
5.1.1 Front Panel . . . . .	18
5.1.2 Constant Temperature Block Assembly . . . . .	20

---

**Chapter 6. General Operation**

6.1	Calibrator Setup	21
6.2	Switching Voltage Operation	21
6.3	Setting the Temperature	22
6.4	Calibrating Sensors	23

**Chapter 7. Controller Operation**

7.1	Introduction	25
7.2	Well Temperature	25
7.3	Reset Cutout	26
7.4	Temperature Set-point	28
7.4.1	Programmable Set-points (Set-point Memory)	28
7.4.2	Set-point Value	29
7.5	Set-point Resistance	29
7.6	Ramp and Soak Program Menu	30
7.6.1	Number of Program Set-points	30
7.6.2	Set-points	31
7.6.3	Program Soak Time	31
7.6.4	Program Function Mode	32
7.6.5	Program Control	33
7.7	Secondary Menu	33
7.8	Heating Power	34
7.9	Proportional Band	35
7.10	Cutout	37
7.11	Controller Configuration	39
7.11.1	Probe Parameters	39
7.11.1a	R0	39
7.11.1b	ALPHA	39
7.11.1c	DELTA	39
7.11.2	Operating Parameters	40
7.11.2a	Temperature Scale Units	40
7.11.2b	Cutout Reset Mode	40
7.11.3	Serial Interface Parameters	41
7.11.3a	BAUD Rate	41












7.11.3bSample Period . . . . .	41
7.11.3cDuplex Mode. . . . .	42
7.11.3dLinefeed . . . . .	42
7.11.4 Calibration Parameters . . . . .	43
7.11.4aCTO. . . . .	43
7.11.4bCO and CG . . . . .	43
7.11.4cSCO. . . . .	43
<b>Chapter 8. Calibration Procedure</b>	
8.1 Introduction . . . . .	45
8.2 Calibration Points. . . . .	45
8.3 Measuring the Set-point Error . . . . .	46
8.4 Computing R0 and ALPHA . . . . .	47
8.5 Calibration Example . . . . .	48
<b>Chapter 9. Maintenance</b>	
9.1 Maintenance Recommendations . . . . .	49
<b>Chapter 10. Troubleshooting</b>	
10.1 Troubleshooting Guidelines . . . . .	51
10.2 Comments . . . . .	52
10.2.1 EMC Directive . . . . .	52
10.2.2 Low Voltage Directive (Safety) . . . . .	52

# Chapter 1. Before You Start

## 1.1 Symbols Used





Table 1 below lists the symbols used on the instrument or in this manual and the meaning of each symbol.

**Table 1: International Electrical Symbols**

Symbol	Description
	AC (Alternating Current)
	AC-DC
	Battery
	Complies with European Union directives
	DC
	Double Insulated
	Electric Shock
	Fuse
	PE Ground
	Hot Surface (Burn Hazard)
	Read the User's Manual -- Important Information



**Table 1: International Electrical Symbols (Continued)**

Symbol	Description
	Off
	On
	Canadian Standards Association
	OVERVOLTAGE (Installation) CATEGORY II, Pollution Degree 2 per IEC1010-1 refers to the level of Impulse Withstand Voltage protection provided. Equipment of OVERVOLTAGE CATEGORY II is energy-consuming equipment to be supplied from the fixed installation. Examples include household, office, and laboratory appliances.

## 1.2 Safety Information

Use this instrument only as specified in this manual. Otherwise, the protection provided by the instrument may be impaired. Refer to the safety information in the Warnings and Cautions sections below.

The following definitions apply to the terms “Warning” and “Caution”.

- “Warning” identifies conditions and actions that may pose hazards to the user.
- “Caution” identifies conditions and actions that may damage the instrument being used.

### 1.2.1 Warnings

To avoid possible shock or personal injury, follow the guidelines.

**WARNING!** This instrument is intended for indoor use only.

**DO NOT use this instrument in environments other than those listed in the User’s Guide.**

**Follow all safety guidelines listed in the user’s manual.**

**Calibration Equipment should only be used by Trained Personnel.**

**DO NOT use this instrument for any application other than calibration work. The instrument was designed for temperature calibration. Any other user of the instrument may cause unknown hazards to the user.**

**DO NOT turn the instrument upside down with the inserts in place; the inserts will fall out.**

**Completely unattended operation is not recommended for safety reasons.**

**Overhead clearance is required. DO NOT place the instrument under a cabinet or other structure. Always leave enough clearance above the instrument to allow for safe and easy insertion and removal of probes.**

## 1.2 Warnings (cont.)

**WARNING!** If the instrument is used in a manner not in accordance with the equipment design, the operation of the dry-well may be impaired or safety hazards may arise.

Inspect the instrument for damage before each use. DO NOT use the instrument if it appears damaged or operates abnormally.

If this equipment is used in a manner not specified by the manufacturer, the protection provided by the equipment may be impaired.

Before initial use, or after transport, or after storage in humid or semi-humid environments, or anytime the dry-well has not been energized for more than 10 days, the instrument needs to be energized for a “dry-out” period of 2 hours before it can be assumed to meet all of the safety requirements of the IEC 1010-1. If the product is wet or has been in a wet environment, take necessary measures to remove moisture prior to applying power such as storage in a low humidity temperature chamber operating at 50°C for 4 hour or more.

### 1.2.1 Burn Hazards

**WARNING!** DO NOT touch the well access surface of the instrument. The temperature of the well access is the same as the actual display temperature, e.g., if the instrument is set to 400°C and the display reads 400°C, the well is at 400°C.

The top sheet metal of the dry-well may exhibit extreme temperatures for areas close to the well access.

The air over the well can reach temperatures greater than 100°C for high temperature (400°C and higher) dry-wells.

Note: Probes and inserts may be hot and should only be inserted and removed from the instrument when the instrument is set at temperatures less than 50°C. Use extreme care when removing hot inserts.

DO NOT turn off the instrument at temperatures higher than 100°C. This could create a hazardous situation. Select a set-point less than 100°C and allow the instrument to cool before turning it off.

DO NOT operate near flammable materials.

Use of this instrument at HIGH TEMPERATURES for extended periods of time requires caution.

The block vent may be very hot due to the fan blowing across the heater block of the dry-well.

The high temperatures present in dry-wells designed for operation at 300°C and higher may result in fires and severe burns if safety precautions are not observed.

DO NOT turn the instrument upside down with the inserts in place; the inserts will fall out.

## 1.2.2 Electrical Hazards

**WARNING!** Always replace the power cord with an approved cord of the correct rating and type.

**HIGH VOLTAGE** is used in the operation of this equipment. **SEVERE INJURY** or **DEATH** may result if personnel fail to observe safety precautions.

Before working inside the equipment, turn power off and disconnect power cord.

These guidelines must be followed to ensure that the safety mechanisms in this instrument will operate properly. This instrument must be plugged into a 115 VAC, 60 Hz (230 VAC, 50 Hz optional), AC only electric outlet.

The power cord of the instrument is equipped with a three-pronged grounding plug for your protection against electrical shock hazards. It must be plugged directly into a properly grounded three-prong receptacle. The receptacle must be installed in accordance with local codes and ordinances. Consult a qualified electrician. **DO NOT** use an extension cord or adapter plug.

If supplied with user accessible fuses, always replace the fuse with one of the same rating, voltage, and type.

### 1.2.3 Cautions

**CAUTION!** Component lifetime can be shortened by continuous high temperature operation.

Most probes have handle temperature limits. Be sure that the probe handle temperature limit is not exceeded in the air above the instrument.

**DO NOT** use fluids to clean out the well.

Never introduce any foreign material into the probe hole of the insert. Fluids, etc. can leak into the instrument causing damage.

**DO NOT** change the values of the calibration constants from the factory set values. The correct setting of these parameters is important to the safety and proper operation of the calibrator.

**DO NOT** slam the probe stems in to the well. This type of action can cause a shock to the sensor and affect the calibration.

The instrument and any thermometer probes used with it are sensitive instruments that can be easily damaged. Always handle these devices with care. **DO NOT** allow them to be dropped, struck, stressed, or overheated.

The Factory Reset Sequence (see Chapter 10, *Troubleshooting*) should be performed only by authorized personnel if no other action is successful in correcting a malfunction. You must have a copy of the most recent Report of Calibration to restore the calibration parameters.

### 1.2.3 Cautions (cont.)

**CAUTION!** DO NOT operate this instrument in an excessively wet, oily, dusty, or dirty environment. Always keep the well and inserts clean and clear of foreign material.

The instrument is a precision instrument. Although it has been designed for optimum durability and trouble free operation, it must be handled with care. Always carry the instrument in an upright position to prevent the probe sleeves from dropping out. The convenient fold-up handle allows one hand carrying.

If a mains supply power fluctuation occurs, immediately turn off the instrument. Power bumps from brown-outs could damage the instrument. Wait until the power has stabilized before re-energizing the instrument.

Always operate this instrument at room temperature between 41°F and 122°F (5°C to 50°C). Allow sufficient air circulation by leaving at least 10 inches (25.4 cm) of clearance around the instrument.

### 1.2.4 Customer Service Information

When contacting Kaye Customer Service, please have the following information available:

- Model Number
- Serial Number
- Voltage

## Chapter 2. HTR 400 Features

### 2.1 Introduction

The Kaye HTR 400 High Temperature Reference provides a stable, portable temperature reference for performing thermocouple and RTD calibration. The HTR 400 operates over the range of 50°C to 400°C (122°F to 752°F).

The HTR 400 is most commonly used with the Kaye Intelligent RTD (IRTD) probe and Validator system to make up a complete validation system. It has the ability to rapidly heat, making it an ideal instrument for performing multiple-point calibrations for a variety of processes, such as incubators and steam sterilizers.

The HTR 400 calibrator has ten wells. For calibrating thermocouples, there are inserts that go into eight of the wells to reduce stem conduction errors, thereby providing maximum accuracy and stability. To calibrate RTDs, there are special inserts available through Amphenol Advanced Sensors. The eight calibration wells are drilled at a 0.354" (9mm) diameter, and with inserts are able to hold up to three Kaye Type T 22 gauge PTFE or Kapton thermocouples per well for a total of 24 sensors. With inserts, a single RTD can fit into each well. The two reference wells are 0.265" (6.7mm) in diameter to accommodate Kaye Intelligent RTD probes.

The temperature of the wells is accurately controlled by an internal analog/digital temperature controller. The temperature controller uses a precision platinum RTD as a sensor, and controls the well temperature with a solid state relay (triac) driven heater. On the front panel of the instrument is an LED display that continuously shows the current well temperature.



## 2.1 Introduction (cont.)

The well temperature can be set to any temperature within the specified range by using the four control buttons located on the instrument's front panel. The HTR 400 calibrator's multiple fault protection devices ensure user and instrument safety protection.

The Kaye Validator automatically performs the sensor calibration, including programming the set-point temperatures at the HTR 400. If you are using the HTR 400 as a standalone instrument, the temperatures can be manually set to any temperature within the specified range by using the four control buttons located on the front panel.

These dry-well calibrators are designed for portability, moderate cost, and ease of operation. With proper use they should provide continued accurate calibration of temperature sensors and devices. The user should be familiar with the safety guidelines and operating procedures of the calibrator as described in this *User's Guide*.

# Chapter 3. Specifications and Environmental Conditions

## 3.1 Specifications

The specifications for this instrument appear below. Accuracy specifications are applicable for a one-year calibration interval.

In line with normal prudent metrology practices, a short-cycle interval of six months is recommended for new instruments during the first year.

### 3.1.1 Range

50°C to 400°C (122°F to 752°F) at 25°C (77°F)

### 3.1.2 Accuracy

±0.2°C (0.36°F) to 300°C; ±0.3°C (0.54°F) at 400°C

### 3.1.3 Stability

±0.02°C (0.036°F) to 300°C; ±0.05°C (0.09°F) at 400°C

### 3.1.4 Well to Well Uniformity (calibration wells)

±0.05°C (0.09°F)

### 3.1.5 Transfer Calibration Accuracy

of Thermocouples with Inserts to IRTD Probe (Excluding reference probe uncertainty)

±0.1°C from 50°C to 150°C

±0.125°C from 150°C to 400°C

### 3.1.6 Well Depth

6.1" (155 mm)

### **3.1.7 Heating Time**

5 minutes: 25°C to 100°C; 25 minutes: 25°C to 350°C

### **3.1.8 Cooling Time**

85 minutes: 350°C to 50°C; 45 minutes: 125°C to 50°C

### **3.1.9 Test Wells**

Two 6.7 mm (0.265") dia., eight 9 mm (0.354") dia.

### **3.1.10 Standard Calibration Well Inserts**

Eight removable

Accommodates up to three 22 gauge thermocouples

### **3.1.11 Resolution**

0.01°

### **3.1.12 Display**

LED, °C or °F, user selectable

### **3.1.13 Size**

13.5" H x 7.8" W x 12.5" D (343 x 198 x 317 mm)

### **3.1.14 Weight**

30 lb. (13.6 kg)

### **3.1.15 Power**

115 VAC (±10%), 10 A, 50/60 Hz, 230 VAC (±10%), 5 A, 50/60 Hz, 700 watts

### **3.1.16 Operating Range**

5–50°C (41–122°F)

### 3.1.17 Controller

Hybrid analog/digital controller with data retention

### 3.1.18 Safety

OVERVOLTAGE (Installation) CATEGORY II, Pollution Degree 2 per IEC1010-1

### 3.1.19 Fault Protection

Sensor burnout protection, over-temperature cutout, and electrical fuses

### 3.1.20 Fuses

115V - 10A F, 250 V

230V - 5A F, 250 V

## 3.2 Environmental Conditions

Although these instruments have been designed for optimum durability and trouble-free operation, they must be handled with care. The instrument should not be operated in an excessively dusty or dirty environment. Maintenance and cleaning recommendations can be found in Chapter 9, *Maintenance*.

The instrument operates safely under the following conditions:

- temperature range 5 - 50°C (41 - 122°F)
- ambient relative humidity 15 - 50%
- pressure - 75kPa - 106kPa
- mains voltage within  $\pm 10\%$  of nominal
- vibrations in the calibration environment should be minimized
- altitude less than 2,000 meters
- indoor use only

The Product can show some control sensitivity to moderate or severe electromagnetic fields or conducted interference of certain frequencies. In the presence of radiated EM disturbances, with frequencies of 250 MHz to 400 MHz and with amplitude  $>1$  V/m to a maximum of 3 V/m, add 0.0025 °C to the stability specification. Stability is not guaranteed if amplitude is  $>3$  V/m. When subject to conducted disturbances of 8 MHz to 80 MHz, and *amplitude  $>3$  V, add 0.005 °C to the stability specification.*

[No content intended for this page - proceed to next page]

---

# Chapter 4. Quick Start

## 4.1 Unpacking

Unpack the dry-well carefully and inspect it for any damage that may have occurred during shipment. If there is shipping damage, notify the carrier immediately.

Verify that the following components are present:

- HTR 400
- Thermocouple Insert, Part number J6520, 8 ea.
- Power Cord
- User's Guide
- Certificate of Calibration
- Serial Cable

## 4.2 Setup

Place the calibrator on a flat surface with at least 10 inches of free space around the instrument. Overhead clearance is required. **DO NOT** place under a flammable structure or cabinet. Plug the power cord into a grounded mains outlet. Observe that the nominal voltage corresponds to that indicated on the back of the calibrator.

Turn on the power to the calibrator by toggling the switch on the power entry module. The fan should begin blowing air through the instrument and the controller display should illuminate after 3 seconds. After a brief self-test, the controller should begin normal operation. If the instrument fails to operate, check the power connection.

The display begins to show the well temperature and the well heater starts operating to bring the temperature of the well to the set-point temperature.

## 4.3 Power

Plug the dry-well power cord into a mains outlet of the proper voltage, frequency, and current capability. See Chapter 3, *Specifications and Environmental Conditions*, for power details. Turn the dry-well on using the rear panel “POWER” switch. The dry-well turns on and begins to heat to the previously programmed temperature set-point. The front panel LED display indicates the actual dry-well temperature.

This instrument is field switchable between 115 VAC and 230 VAC. Refer to *Switching to 230 V Operation* (page 6-21), for information on switching the voltage.

## 4.4 Setting the Temperature

When you calibrate thermocouples using the HTR 400 and the Validator, the set-points are defined as part of the calibration procedure and automatically downloaded from the Validator to the HTR 400. If you are using the HTR 400 as a standalone instrument, Chapter 7 (page 7-28) explains in detail how to set the temperature set-point on the calibrator using the front panel keys. The procedure is summarized here.

1. Press SET twice to access the set-point value.
2. Press UP or DOWN to change the set-point value.
3. Press SET to program in the new set-point.
4. Press EXIT to return to the temperature display.

When the set-point temperature is changed, the controller switches the well heater on or off to raise or lower the temperature. The displayed well temperature gradually changes until it reaches the set-point temperature. The well may require 5 to 60 minutes to reach the set-point depending on the span. Another 5 to 10 minutes is required to settle within 1°C of the set-point and 20 to 30 minutes to stabilize with  $\pm 0.02^\circ\text{C}$  of the set-point. Ultimate stability may take 1 hour or more of stabilization time.

## Chapter 5. Parts and Controls

### 5.1 Rear Panel

The user should become familiar with the dry-well calibrator and its parts. See Figure 1 below for a view of the rear panel.

**Power Cord** - At the rear of the calibrator is the removable power cord that plugs into a standard 115 VAC (230 VAC optional) grounded socket.

**Power Switch** - The power switch is located on the left corner of the rear panel.

**Serial Port** - This D-9 connector is for interfacing the calibrator to a computer or terminal with serial RS-232 communications.

**Fuse Holders** - At the rear of the calibrator are two user accessible fuse holders.

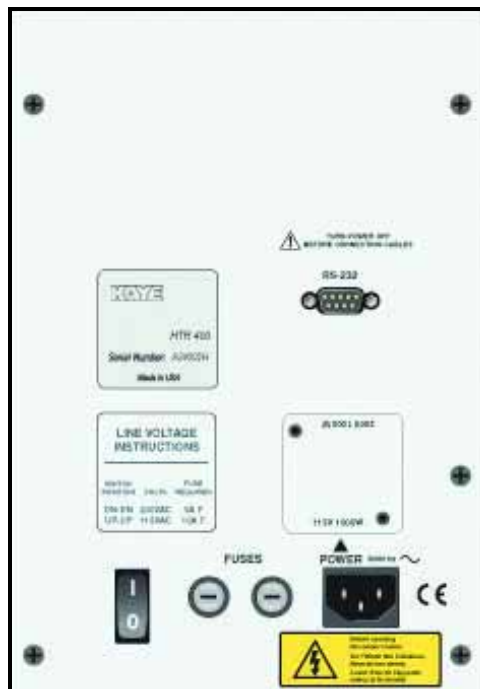


Figure 1: HTR 400 Back Panel



### 5.1.1 Front Panel

See Figure 2 below.

**Controller Display** - The digital display is an important part of the temperature controller because it not only displays set and actual temperatures, but also various calibrator functions, settings, and constants. The display shows temperatures in units according to the selected scale °C or °F.

**Controller Keypad** - The four button keypad allows easy setting of the set-point temperature. The control buttons (SET, DOWN, UP, and EXIT) are used to set the calibrator temperature set-point, access and set other operating parameters, and access and set calibration parameters.

Setting the control temperature is done directly in degrees of the current scale. It can be set to one-hundredth of a degree Celsius.



Figure 2: HTR 400 Front Panel

## Front Panel (cont.)

The functions of the buttons are as follows:

**SET** – Used to display the next parameter in the menu and to set parameters to the displayed value.

**DOWN** – Used to decrement the displayed value of parameters.

**UP** – Used to increment the displayed value.

**EXIT** – Used to exit from a menu. When EXIT is pressed, any changes made to the displayed value are ignored.

**Control Indicator** - The Control Indicator is a two color light emitting diode. This indicator lets the user visually see the ratio of heating to cooling. When the indicator is constant red, the well is heating, and when it is constant green, the well is cooling. When the indicator is flashing, then the temperature is being held constant.

### 5.1.2 Constant Temperature Block Assembly

The constant temperature block, shown in Figure 3 below, is made of aluminum and provides a relatively constant and accurate temperature environment in which the sensors that are to be calibrated are inserted. Attached to the block are Peltier thermoelectric modules which heat or cool the block to maintain a constant temperature. A high-quality platinum RTD is imbedded in the block to sense the temperature and provide feedback to the temperature controller.

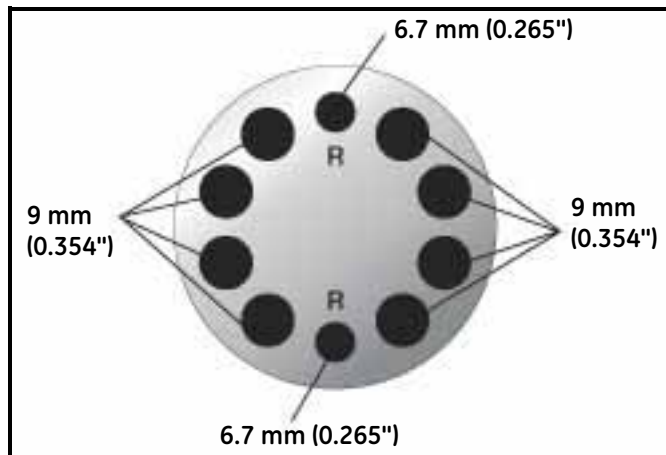


Figure 3: Temperature Block

## Chapter 6. General Operation

### 6.1 Calibrator Setup

Place the calibrator on a flat surface with at least 10 inches of free space around the instrument. **DO NOT** place under a flammable structure or cabinet. Plug the power cord into a grounded mains outlet. Observe that the nominal voltage corresponds to that indicated on the back of the calibrator.

Gently insert the thermocouple probe sleeves into the well. Sleeves of various sizes are available from the manufacturer. The well must be clear of any foreign objects, dirt, and grit before the sleeve is inserted. The sleeve is inserted with the two small tong holes positioned upward.

Turn on the power to the calibrator by toggling the switch at the rear of the instrument to the “I” (on) position. The fan begins circulating air through the instrument. After a brief self test, the controller should begin normal operation, showing the well temperature. The block heats or cools until it reaches the programmed set-point.

### 6.2 Switching Voltage Operation

The Voltage of the instrument cannot be changed by the customer/user - but the instrument needs to be returned to the Service Center for voltage change.

## 6.3 Setting the Temperature

Chapter 7 (page 28) explains in detail how to set the temperature set-point on the calibrator using the front panel keys. The procedure is summarized here.

1. Press SET twice to access the set-point value.
2. Press UP or DOWN to change the set-point value.
3. Press SET to program in the new set-point.
4. Press EXIT to return to the temperature display.

When the set-point temperature is changed, the controller switches the well heater on or off to raise or lower the temperature. The cycle indicator, a two color LED, indicates on (red and heating) or off (green and cooling). The displayed well temperature gradually changes until it reaches the set-point temperature.

The well may require 5 to 80 minutes to reach the set-point, depending on the span. Another 5 to 10 minutes is required to settle within 1°C of the set-point and 20 to 30 minutes to stabilize with  $\pm 0.02^\circ\text{C}$  of the set-point. Ultimate stability may take 1 hour or more of stabilization time.

## 6.4 Calibrating Sensors

Sensor calibration is performed prior to carrying out a validation test to correct raw temperature readings to a traceable temperature measurement standard. Due to the HTR 400's range of temperature and rapid heating and cooling capabilities, the instrument can be used to provide calibrations for a variety of validation processes. To provide maximum accuracy, a two-point calibration should be performed close to the operating temperature of the process.

The Kaye Validator automatically downloads the calibration set-points defined in your setup to the HTR 400 and controls the entire sensor calibration procedure.

Before you begin the calibration process:

- Place the Validator in a location with stable and even temperature, not exposed to any local heat sources (i.e., close to a sterilizer, an open door causing a draft, etc.).
- To provide maximum accuracy during the calibration process, power up the Validator and let it run for approximately 30 minutes in the operating environment where calibration is to be performed in order for the Validator to acclimate to the ambient temperature.
- Since transient environmental temperature causes thermal measurements to change, Amphenol Advanced Sensors specifies that the Validator system be allowed to stabilize for at least 30 minutes for every 10°C change in temperature. For example, if you move the Validator from a 25°C environment to a 40°C degree environment, it should be allowed to run for 45 minutes before use.)
- Place the thermocouples and IRTD into the HTR 400 making sure to use the well inserts for the thermocouples. The HTR 400 provides the stable temperature required for sensor calibration. The IRTD, a self-contained precision measurement standard that provides data directly to the Validator, accurately measures the temperature of the HTR 400. The IRTD provides a traceable standard that is used to correct the temperature readings of your thermocouples.

For more detailed information on the hardware connections and the sensor calibration process, refer to the *Validator User's Guide*.

[no content intended for this page - proceed to next page]

## Chapter 7. Controller Operation

### 7.1 Introduction

This chapter discusses in detail how to operate the dry-well temperature controller using the front panel. Using the front panel key-switches and LED display, the user may monitor the well temperature, set the temperature set-point in degrees C or F, monitor the heater output power, adjust the controller proportional band, set the cutout set-point, and program the probe calibration parameters, operating parameters, serial interface configuration, and controller calibration parameters. Operations of the functions are summarized in Figure 4 on page 27.

In the following discussion a solid box around the word SET, UP, EXIT or DOWN indicates the panel button while the dotted box indicates the display reading. Explanation of the button or display reading are to the right of each button or display value.

### 7.2 Well Temperature

The digital LED display on the front panel allows direct viewing of the actual well temperature. This temperature value is what is normally shown on the display.

The units, C or F, of the temperature value are displayed at the right. For example,



Well Temperature in Degrees Celsius

The temperature display function may be accessed from other functions by pressing the EXIT button.



## 7.3 Reset Cutout

The cutout has two modes, automatic reset and manual reset (see page 40) that determine how the cutout resets, allowing the instrument to heat up again. When in automatic mode, the cutout resets itself as soon as the temperature is lowered below the cutout set-point. With manual reset mode, the cutout must be reset by the operator after the temperature falls below the set-point.

If the over-temperature cutout has been triggered, the temperature display alternately flashes the temperature and cutout.



**Indicates Cutout Condition**

The message continues to flash until the temperature is reduced and the cutout is reset.

When the cutout is active and the cutout mode is set to manual (“reset”), the display flashes “Cut-out” until the user resets the cutout. To access the reset cutout function, press the SET button.



**Access Cutout Reset Function**

The display indicates the reset function.



**Cutout Reset Function**

Press SET once more to reset the cutout.



**Reset Cutout**

This switches the display to the set temperature function. To return to displaying the temperature, press the EXIT button. If the cutout is still in the over-temperature fault condition, the display continues to flash “Cut-out”. The well temperature must drop a few degrees below the cutout set-point before the cutout can be reset.

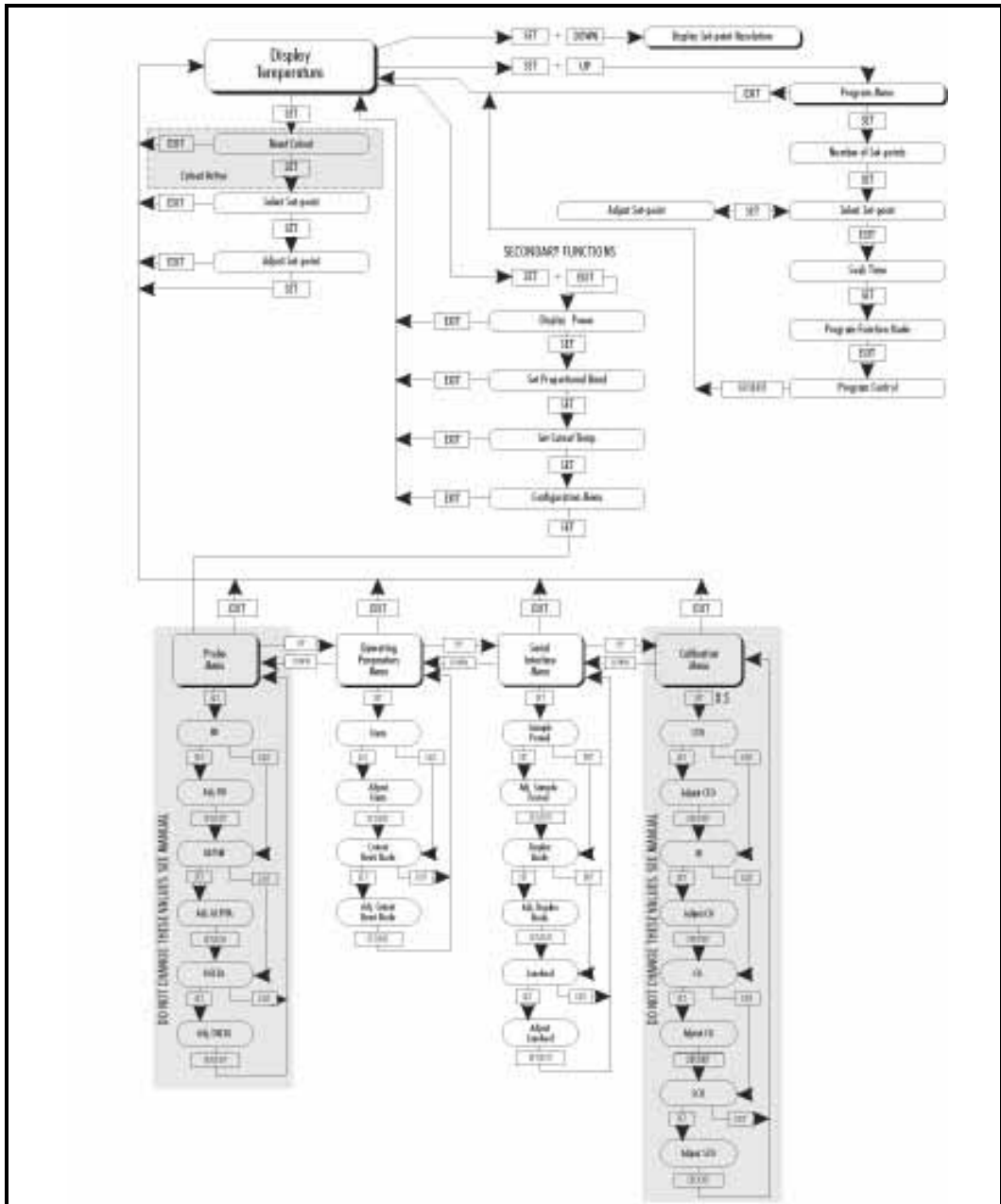


Figure 4: Controller Function Flowchart

## 7.4 Temperature Set-point

The temperature set-point can be set to any value within the range and with resolution as given in the specifications. Be careful not to exceed the safe upper temperature limit of any device inserted into the well. The safety cutout must be adjusted to prevent this occurrence.

Setting the temperature involves two steps: (1) selecting the set-point memory and (2) adjusting the set-point value.

### 7.4.1 Programmable Set-points (Set-point Memory)

The controller stores 8 set-point temperatures in memory. The set-points can be quickly recalled to conveniently set the calibrator to a previously programmed temperature set-point.


To set the temperature, select the set-point memory and then adjust the set-point value. This function is accessed from the temperature display function by pressing SET. The number of the set-point memory currently being used is shown at the left on the display, followed by the current set-point value.



Well Temperature in Degrees Celsius



Access Set-point Memory



Set-point Memory 1, 20.0°C  
Currently Used

To change the set-point memory, press UP or DOWN.



New Set-point Memory 3, 400°C

Press SET to accept the new selection and access the set-point value.



Accept Selected Set-point Memory

## 7.4.2 Set-point Value

The set-point value may be adjusted after selecting the set-point memory and pressing SET. The set-point value is displayed with the units, C or F, at the left.

A digital display showing the text "C 400 C" in a monospaced font, enclosed in a rectangular border.

**Set-point 3 Value in °C**

If the set-point value does not need to be changed, press EXIT to resume displaying the well temperature. Press UP or DOWN to adjust the set-point value.

A digital display showing the text "C 398.00" in a monospaced font, enclosed in a rectangular border.

**New Set-point Value**

When the desired set-point value is reached, press SET to accept the new value and access the temperature scale units selection. If EXIT is pressed, then any changes made to the set-point are ignored.



**Accept New Set-point Value**

## 7.5 Set-point Resistance

The set-point resistance is the resistance the instrument is trying to make the control sensor achieve and is calculated in the firmware using the set-point temperature. This value is not directly adjustable, but is recalculated when the set-point temperature is changed. The set-point resistance is used to perform a calibration adjustment using the Callendar-Van Dusen R versus T curve fit (see Chapter 8, *Calibration Procedure*). The instrument must be at temperature and stable prior to taking the set-point resistance reading.

To display the set-point resistance, press SET and DOWN simultaneously when the temperature is displayed. When the SET and DOWN buttons are released, the temperature is again displayed.

## 7.6 Ramp and Soak Program Menu

The ramp and soak program feature allows the user to program a number of set-points and have the dry-well automatically cycle between the temperatures, holding at each for a determined length of time. The user can select one of four different cycle functions.

The program parameter menu is accessed by pressing SET and then UP.



Well Temperature



Access Program Menu



Program Menu

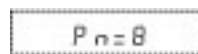
Press SET to enter the program menu.



Enter Program Menu

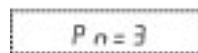
### 7.6.1 Number of Program Set-points

The first parameter in the program menu is the number of set-points to cycle through. Up to 8 set-points can be used in a ramp and soak program.



Number of Program Set-points

Use the UP or DOWN buttons to change the number from 2 to 8.



New Number of Program Set-points

Press SET to continue. Pressing EXIT causes any changes made to the parameter to be ignored.



Save New Setting

## 7.6.2 Set-points

The next parameters are the program set-points.

**First Set-point**

Use the UP or DOWN buttons to select any of the 8 set-points.

**Third Set-point**

Press SET to change the set-point.

**Set-point Value**

Use UP and DOWN to change the set-point value.

**New Set-point Value**

Press SET to save the new set-point value.

The other set-points can also be set in the same manner. Once the set-points are programmed as desired, press EXIT to continue.



**Continue to Next Menu Function**

## 7.6.3 Program Soak Time

The next parameter in the program menu is the soak time. This is the time, in minutes, that each of the program set-points is maintained after settling before proceeding to the next set-point. The duration is counted from the time the temperature settles to within a specified stability.

**Soak Time in Minutes**

Use the UP or DOWN buttons to change the time.

**New Soak Time**

Press SET to continue.



**Save New Setting**

### 7.6.4 Program Function Mode

The next parameter is the program function or cycle mode. There are four possible modes. They determine whether the program scans up (from set-point 1 to n) only or both up and down (from set-point 1 to n and back from set-point n to 1), and also whether the program stops after one cycle or repeat the cycle indefinitely.

Table 2 below shows the action of each of the four program mode settings.

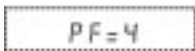
**Table 2: Actions for Program Mode Settings**

Function	Action
1	up-stop
2	up-down-stop
3	up-repeat
4	up-down-repeat



**Program Mode**

Use the **UP** or **DOWN** buttons to change the mode.



**New Mode**

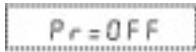
Press **SET** to continue.



**Save New Setting**

## 7.6.5 Program Control

The final parameter in the program menu is the control parameter. The control options are to start the program from the beginning, continue the program from where it was when it was stopped, or stop the program.



**Program Presently Off**

Use the UP or DOWN buttons to change the status.



**Start Cycle From Beginning**

Press SET to activate the new program control command and return to the temperature display.



**Activate New Command**

## 7.7 Secondary Menu

Functions which are used less often are accessed within the secondary menu. The secondary menu is accessed by pressing SET and EXIT simultaneously and then releasing. The first function in the secondary menu is the heater power display.



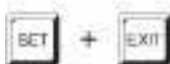
## 7.8 Heating Power

The temperature controller controls the temperature of the well by heating or cooling the well with the thermoelectric modules. The amount of heating or cooling power depends on the temperature set-point of the well. This heating (or cooling) power value may be estimated by watching the red/green control indicator light or read directly from the digital display. By knowing the amount of heating, the user can tell if the calibrator is heating up to the set-point, cooling down, or controlling at a constant temperature. Monitoring the percent heater power allows the user to determine the stability of the well temperature. With good control stability, the percent heating power should not fluctuate more than  $\pm 1\%$  within one minute.

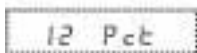
The heater power display is accessed in the secondary menu. Press SET and EXIT simultaneously and release. The heater power is displayed as a percentage of full power.



Well Temperature



Access Heater Power  
in Secondary Menu



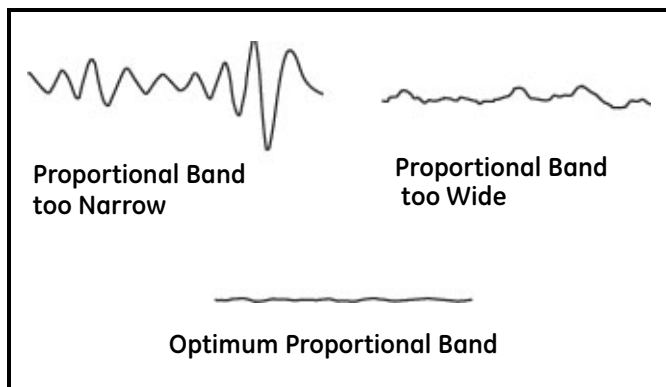
Heater Power In Percent

To exit out of the secondary menu, press EXIT. To continue on to the proportional band setting function, press SET.

## 7.9 Proportional Band

In a proportional controller such as this, the heater output power is proportional to the well temperature over a limited range of temperatures around the set-point. This range of temperature is called the proportional band. At the bottom of the proportional band the heating is 100%. At the top of the proportional band, the cooling is 100%. Thus as the temperature rises the heater power is reduced, which consequently tends to lower the temperature back down. In this way the temperature is maintained at a fairly constant temperature.

The temperature stability of the well and response time depend on the width of the proportional band (see Figure 5 below). If the band is too wide, the well temperature deviates excessively from the set-point due to varying external conditions. This is because the power output changes very little with temperature and the controller cannot respond very well to changing conditions or noise in the system. If the proportional band is too narrow, the temperature may swing back and forth because the controller overreacts to temperature variations. For best control stability, the proportional band must be set for the optimum width.



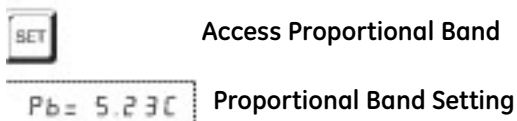
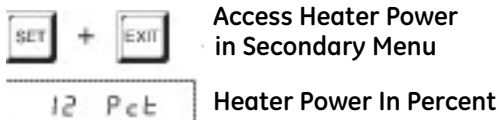
**Figure 5: Well Temperature Fluctuation at Various Proportional Band Settings**

## 7.9 Proportional Band (cont.)

The proportional band width is set at the factory and recorded on the Report of Calibration. The proportional band width may be altered by users if they desire to optimize the control characteristics for a particular application.

The proportional band width is easily adjusted from the front panel. The width may be set to discrete values in degrees C or F depending on the selected units.

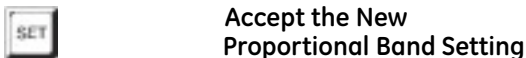
The proportional band adjustment is accessed within the secondary menu. Press SET and EXIT to enter the secondary menu and show the heater power. Then press SET to access the proportional band.



To change the proportional band press UP or DOWN.



To accept the new setting and access the cutout set-point, press SET. Pressing EXIT exits the secondary menu, ignoring any changes just made to the proportional band value.



## 7.10 Cutout

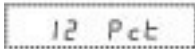
As a protection against software or hardware fault or user error, the calibrator is equipped with an adjustable cutout device that shuts off power to the heater if the well temperature exceeds a set value. This protects the instrument and probes from excessive temperatures. The cutout temperature is programmable by the operator from the front panel of the controller.

If the cutout is activated because of excessive well temperature, then power to the heater is shut off and the instrument cools. The well cools until it reaches a few degrees below the cutout set-point temperature. At this point, the action of the cutout is determined by the setting of the cutout mode parameter. The cutout has two modes — automatic reset or manual reset. If the mode is set to automatic, the cutout automatically resets itself when the temperature falls below the reset temperature allowing the well to heat up again. If the mode is set to manual, the heater remains disabled until the user manually resets the cutout.

The cutout set-point may be accessed within the secondary menu. Press **SET** and **EXIT** to enter the secondary menu and show the heater power. Then press **SET** twice to access the cutout set-point.



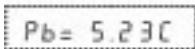
**Access Heater Power  
In Secondary Menu**



**Heater Power in Percent**



**Access Proportional Band**

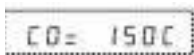


**Proportional Band Setting**



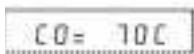
**Access Cutout Set-point**

## 7.10 Cutout (cont.)



**Cutout Set-point**

To change the cutout set-point, press UP or DOWN.



**New Cutout Set-point**

To accept the new cutout set-point, press SET.



**Accept Cutout Set-point**

The next function is the configuration menu. Press EXIT to resume displaying the well temperature.

## 7.11 Controller Configuration

The controller has a number of configuration and operating options and calibration parameters that are programmable via the front panel. These are accessed from the secondary menu after the cutout set-point function by pressing SET.

There are 4 sets of configuration parameters—probe parameters, operating parameters, serial interface parameters, and controller calibration parameters. The menus are selected using the UP and DOWN keys and then pressing SET.

### 7.11.1 Probe Parameters

The probe parameter menu is indicated by,



**Probe Parameters Menu**

Press SET to enter the menu. The probe parameters menu contains the parameters, R0, ALPHA, and DELTA that characterize the resistance-temperature relationship of the platinum control probe. These parameters may be adjusted to improve the accuracy of the calibrator. This procedure is explained in detail in Chapter 8.

The probe parameters are accessed by pressing SET after the name of the parameter is displayed. The value of the parameter may be changed using the UP and DOWN buttons. After the desired value is reached, press SET to set the parameter to the new value. Pressing EXIT causes the parameter to be skipped, ignoring any changes that may have been made.

#### 7.11.1a R0

This probe parameter refers to the resistance of the control probe at 0°C. The value of this parameter is set at the factory for best instrument accuracy.

#### 7.11.1b ALPHA

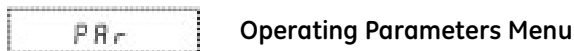
This probe parameter refers to the average sensitivity of the probe between 0 and 100°C. The value of this parameter is set at the factory for best instrument accuracy.

#### 7.11.1c DELTA

This parameter relates to the second order nonlinearity of the sensor. The value is set at the factory for best instrument accuracy.

## 7.11.2 Operating Parameters

The operating parameters menu is indicated by,



Press UP to enter the menu. The operating parameters menu contains the units scale selection set and cutout reset mode setting.

### 7.11.2a Temperature Scale Units

The temperature scale units of the controller may be set by the user to degrees Celsius (°C) or Fahrenheit (°F). The units are used in displaying the well temperature, set-point, proportional band, and cutout set-point. The temperature scale units selection is the first function in the operating parameters menu.



Press UP or DOWN to change the units



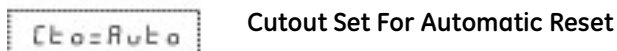
Press SET to accept the new selection and resume displaying the well temperature.

### 7.11.2b Cutout Reset Mode

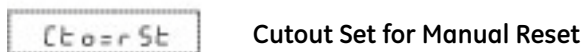
The cutout reset mode determines whether the cutout resets automatically when the well temperature drops to a safe value or must be manually reset by the operator. The parameter is indicated by,



Press SET to access the parameter setting. Normally the cutout is set for automatic mode.



To change to manual reset mode, press DOWN and then SET



### 7.11.3 Serial Interface Parameters

The serial RS-232 interface parameters menu is indicated by,



**Serial RS-232 Interface  
Parameters Menu**

The serial interface parameters menu contains parameters which determine the operation of the serial interface. These controls only apply to instruments fitted with the serial interface. The parameters in the menu are: BAUD rate, sample period, duplex mode, and linefeed.

#### 7.11.3a BAUD Rate

The BAUD rate is set at 2400 and is not adjustable. The BAUD rate of 2400 is required to communicate with the Validator.

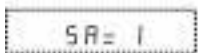
#### 7.11.3b Sample Period

The sample period is the time period in seconds between temperature measurements transmitted from the serial interface. For example, if the sample rate is set to 5, the instrument transmits the current measurement over the serial interface approximately every five seconds. The automatic sampling is disabled with a sample period of 0. The sample period is indicated by,



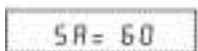
**Serial Sample Period Parameter**

Press SET to choose to set the sample period. The current sample period value is displayed.



**Current Sample Period (Seconds)**

Adjust the value with UP or DOWN and then use SET to set the sample rate to the displayed value.

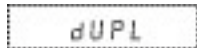


**New Sample Period**



### 7.11.3c Duplex Mode

The next parameter is the duplex mode. The duplex mode may be set to full duplex or half duplex. With full duplex, any commands received by the calibrator via the serial interface are immediately echoed or transmitted back to the device of origin. With half duplex the commands are executed but not echoed. The duplex mode parameter is indicated by,



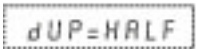
**Serial Duplex Mode Parameter**

Press SET to access the mode setting.



**Current Duplex Mode Setting**


The mode may be changed using UP or DOWN and pressing SET.



**New Duplex Mode Setting**

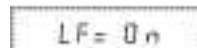
### 7.11.3d Linefeed

The final parameter in the serial interface menu is the linefeed mode. This parameter enables (on) or disables (off) transmission of a linefeed character (LF, ASCII 10) after transmission of any carriage-return. The linefeed parameter is indicated by,




**Serial Linefeed Parameter**

Press SET to access the linefeed parameter.



**Current Linefeed Setting**

The mode may be changed using UP or DOWN and pressing SET.



**New Linefeed Setting**

### 7.11.4 Calibration Parameters

The user has access to a number of the instrument calibration constants, namely CTO, C0, and CG. These values are set at the factory and must not be altered. The correct values are important to the accuracy and proper and safe operation of the calibrator. Access to these parameters is available to the user only so that in the event that the controller's memory fails, the user may restore these values to the factory settings. The user should have a list of these constants and their settings with the manual.

**CAUTION! DO NOT change the values of the calibration constants from the factory set values. The correct setting of these parameters is important to the safety and proper operation of the calibrator.**

The calibration parameters menu is indicated by,



Calibration Parameters Menu

Press SET five times to enter the menu.

#### 7.11.4a CTO

Parameter CTO sets the calibration of the over-temperature cutout. This is not adjustable by software but is adjusted with an internal potentiometer. This parameter should read between 150 and 170.

#### 7.11.4b CO and CG

These parameters calibrate the accuracy of the temperature set-point. These are programmed at the factory when the instrument is calibrated. Do not alter the value of these parameters. If the user desires to calibrate the instrument for improved accuracy, calibrate R0 and ALPHA according to the procedure given in Chapter 8.

#### 7.11.4c SCO

This parameter is used at the factory for testing purposes and should not be altered by the user.

[no content intended for this page - proceed to next page]

## Chapter 8. Calibration Procedure

### 8.1 Introduction

Sometimes the user may want to calibrate the dry-well to improve the temperature set-point accuracy. Calibration is done by adjusting the controller probe calibration constants R0 and ALPHA so that the temperature of the dry-well as measured with a standard thermometer agrees more closely with the set-point. The thermometer used must be able to measure the well temperature with higher accuracy than the desired accuracy of the dry-well. By using a good thermometer and carefully following this procedure, the calibrator can be calibrated to an accuracy of better than 0.5°C over a range of 400 degrees.

### 8.2 Calibration Points

In calibrating the dry-well, R0 and ALPHA are adjusted to minimize the set-point error at each of two different dry-well temperatures. Any two reasonably separated temperatures may be used for the calibration. Improved results can be obtained for shorter ranges when using temperatures that are just within the most useful operating range of the dry-well. The farther apart the calibration temperatures, the larger the calibrated temperature range. However, the calibration error will be greater over that range. For instance, if 150°C and 400°C are chosen as the calibration temperatures, the calibrator may achieve an accuracy of  $\pm 0.2^\circ\text{C}$  over the range 100 to 400°C. Choosing 200°C and 300°C may allow the calibrator to have a better accuracy of maybe  $\pm 0.05^\circ\text{C}$  over the narrower range of 175 to 325°C, but outside that range the accuracy may be only  $\pm 0.4^\circ\text{C}$ .

### 8.3 Measuring the Set-point Error

The first step in the calibration procedure is to measure the temperature errors (including sign) at the two calibration temperatures. First set the calibrator to the lower set-point,  $t_L$ . Wait for the well to reach the set-point and allow 30 to 60 minutes to stabilize at that temperature. Check the stability with the thermometer. When both the well and the thermometer have stabilized, measure the temperature with the thermometer and compute the temperature error  $err_L$ , which is the actual well temperature minus the set-point temperature. For example, if the calibrator is set to a lower set-point of  $t_L=200^\circ\text{C}$  and reaches a measured temperature of  $199.7^\circ\text{C}$ , the error is  $-0.3^\circ\text{C}$ .

Next, set the calibrator for the upper set-point,  $t_H$ , and after stabilizing, measure the well temperature and compute the error,  $err_H$ . For example, if the calibrator was set to  $400^\circ\text{C}$  and the thermometer measured  $400.1^\circ\text{C}$ , the error is  $+0.1^\circ\text{C}$ .

## 8.4 Computing R0 and ALPHA

Before computing the new values for R0 and ALPHA, the current values must be known. The values may be found by either accessing the probe calibration menu from the controller panel or by inquiring through the serial interface. The user should keep a record of these values in case they may need to be restored in the future. The new values R0' and ALPHA' are computed by entering the old values for R0 and ALPHA, the calibration temperature set-points  $t_L$  and  $t_H$ , and the temperature errors  $err_L$  and  $err_H$  into the following equations,

$$R0' = \left[ \frac{err_H t_L - err_L t_H}{t_H - t_L} ALPHA + 1 \right] R0$$

$$ALPHA' = \left[ \frac{(1 + ALPHA t_H) err_L - (1 + ALPHA t_L) err_H}{t_H - t_L} + 1 \right] ALPHA$$

If, for example, R0 and ALPHA were previously set for 100.2695 and 0.0038319 respectively and the data for  $t_L$ ,  $t_H$ ,  $err_L$ , and  $err_H$  were as given above, then the new values R0' and ALPHA' would be computed as 100.193 and 0.0038272 respectively. Program the new values R0 and ALPHA into the controller. Check the calibration by setting the temperature to  $t_L$  and  $t_H$  and measuring the errors again. If desired, the calibration procedure may be repeated to further improve the accuracy.

## 8.5 Calibration Example

The calibrator is to be used between 125 and 325°C and it is desired to calibrate the calibrator as accurately as possible for operation within this range. The current values for R<sub>0</sub> and ALPHA are 100.000 and 0.0038500 respectively. The calibration points are chosen to be 150.00 and 300.00°C. The measured well temperatures are 149.943 and 299.814°C respectively. Refer to Figure 6 below for applying equations to the example data and computing the new probe constants.

$$R_0 = 100.00$$

$$\text{ALPHA} = 0.0038500$$

$$t_L = 150.00^\circ\text{C}$$

$$\text{measured } t = 149.943^\circ\text{C}$$

$$t_H = 300.00^\circ\text{C}$$

$$\text{measured } t = 299.814^\circ\text{C}$$

**Compute errors,**

$$\text{err}_L = 149.943 - 150.00^\circ = -0.057^\circ\text{C}$$

$$\text{err}_H = 299.814 - 300.00^\circ\text{C} = -0.186^\circ\text{C}$$

**Compute R<sub>0</sub>,**

$$R_0' = \left[ \frac{(-0.186) \times 150.0 - (-0.057) \times 300.0}{300.0 - 150.0} 0.00385 + 1 \right] 100.000 - 99.9723$$

$$\text{ALPHA}' = \left[ \frac{(1 + 0.00385 \times 300.0)(-0.057) - (1 + 0.00385 \times 150.0)(-0.186)}{300.0 - 150.0} + 1 \right] 0.00385 - 0.0038544$$

**Figure 6: Calibration Example**

# Chapter 9. Maintenance

## 9.1 Maintenance Recommendations

- The calibration instrument has been designed with the utmost care. Ease of operation and simplicity of maintenance have been a central theme in the product development. Therefore, with proper care the instrument should require very little maintenance. Avoid operating the instrument in an oily, wet, dirty, or dusty environment.
- If the outside of the instrument becomes soiled, it may be wiped clean with a damp cloth and mild detergent. Do not use harsh chemicals on the surface which may damage the paint.
- It is important to keep the well of the calibrator clean and clear of any foreign matter. **DO NOT** use fluid to clean out the well.
- Use a commercially available plastic or felt brush, of appropriate diameter for a tight fit without any fluid, to clean the well. Complete the cleaning process by using cotton swabs and air to remove any debris.
- Inserts should be cleaned periodically. For cold dry-wells operating below 0°C, clean the inserts after operating the instrument at or below 0°C. Use emery cloth or other similar material to clean the outside of the inserts. Ensure that the inserts are wiped clean of any debris loosened in the buffing process. Periodic cleaning of the outside of the inserts ensures easy insertion and removal of the inserts from the well.
- The dry-well calibrator should be handled with care. Avoid knocking or dropping the calibrator.



## 9.1 Maintenance Recommendations (cont.)

- For dry-wells with removable probe sleeves, the sleeves can become covered with dust and carbon material. If the buildup becomes too thick, it could cause the sleeves to become jammed in the wells. Avoid this buildup by periodically buffing the sleeves clean.
- If a sleeve should be dropped, examine the sleeve for deformities before inserting it in the well. If there is any chance of jamming the sleeve in the well, file or grind off the protuberance.
- **DO NOT** slam the probe stems into the well. This type of action can cause a shock to the sensor.
- If a hazardous material is spilt on or inside the equipment, the user is responsible for taking the appropriate decontamination steps as outlined by the national safety council with respect to the material.
- If the mains supply cord becomes damaged, replace it with a cord with the appropriate gauge wire for the current of the instrument. If there are any questions, call Customer Service for more information.

# Chapter 10. Troubleshooting

## 10.1 Troubleshooting Guidelines

In the event that the dry-well appears to function abnormally, this section may help to find and solve the problem. Table 3 below describes several possible problem conditions, along with likely causes and solutions. If a problem arises, please read this section carefully and attempt to understand and solve the problem. If the dry-well seems faulty or the problem cannot otherwise be solved, contact Kaye Customer Service for assistance. Be sure to have the instrument model number, serial number, and voltage available.

**Table 3: Possible Problems and Solutions**

Problem	Possible Causes and Solutions
Incorrect temperature reading	<p><b>Incorrect R0, ALPHA, and DELTA parameters.</b> Find the values for R0, ALPHA, DELTA, CO, and CG on the Certificate of Calibration that was shipped with the instrument (or from subsequent calibrations of the instrument). Reprogram the parameters into the instrument memory (see Section 7.10.1, Probe Parameters). Allow the instrument to stabilize and verify the accuracy of the temperature reading.</p> <p><b>Controller locked up.</b> The controller may have locked up due to a power surge or other aberration. Initialize the system by performing the Factory Reset Sequence.</p> <p><b>Factory Reset Sequence.</b> Hold the SET and EXIT buttons down at the same time while powering up the instrument. After the instrument displays -init-, release the buttons. The display shows -init-, the instrument model number and the firmware version. After performing the Factory Reset Sequence, all of the configuration parameters are reset to their default values. Reprogram R0, ALPHA, DELTA, CO, and CG parameters into the instrument memory (see Section 7.10.4, Calibration Parameters) and any other applicable configuration parameters. These numbers can be found on the Certificate of Calibration that was shipped with the instrument. Allow the instrument to stabilize and verify the accuracy of the temperature reading.</p>
Blank display after mains power applied	<p><b>Blown fuse.</b> A fuse may have blown due to a power surge or failure of a component. Replace the fuse once. If the fuse blows a second time, it is likely caused by the failure of a component. Always replace the fuse with one of the same rating, voltage, and type. Never replace the fuse with one of a higher current rating.</p>

**Table 3: Possible Problems and Solutions (Continued)**

Problem	Possible Causes and Solutions
The display shows “-273°C” or “-459°F” The display shows “cut-out”	<b>Sensor is disconnected or shorted.</b> Please contact customer service for further instructions. <b>Software cut-out is set to low.</b> Check the cutout setting in the Set-point menu.
The red LED on the display is blank.	<b>Power problem.</b> Check that there is power to the instrument.
The instrument heats slowly.	<b>Incorrect Scan and Scan Rate settings.</b> The scan may be on with the scan rate set low. Check these settings.
An “o” or “c” is displayed at the left of the display.	<b>External switch is open.</b> The displayed temperature is frozen and keeping the set-point from scanning because the external switch is open. Turn the Switch Test off by pressing the <b>DOWN</b> button on the front panel.

## 10.2 Comments

### 10.2.1 EMC Directive

Amphenol Thermometrics, Inc. equipment has been tested to meet the European Electromagnetic Compatibility Directive (EMC Directive, 89/336/EEC). The Declaration of Conformity for your instrument lists the specific standards to which the instrument was tested.

### 10.2.2 Low Voltage Directive (Safety)

In order to comply with the European Low Voltage Directive (73/23/EEC), Amphenol Thermometrics, Inc. equipment has been designed to meet the IEC 1010-1 (EN 61010-1) and the IEC 1010-2-010 (EN 61010-2-010) standards.

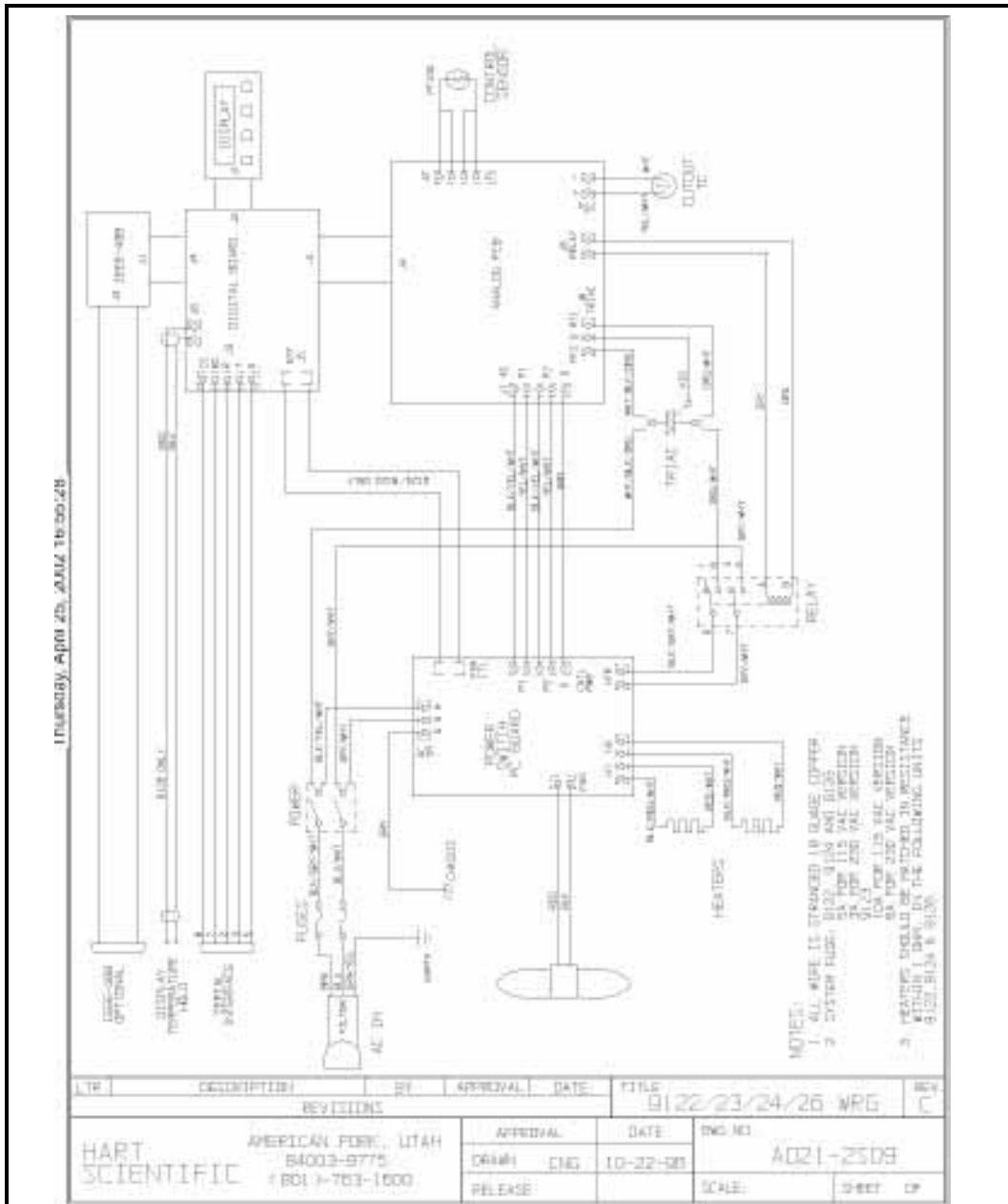


Figure 7: HTR 400 Wiring Diagram

[no content intended for this page - proceed to next page]

## Warranty

Each instrument manufactured by Amphenol Advanced Sensors is warranted to be free from defects in material and workmanship. Liability under this warranty is limited to restoring the instrument to normal operation or replacing the instrument, at the sole discretion of Amphenol Advanced Sensors. Fuses and batteries are specifically excluded from any liability. This warranty is effective from the date of delivery to the original purchaser. If Amphenol Advanced Sensors determines that the equipment was defective, the warranty period is:

- one year for general electronic failures of the instrument
- one year for mechanical failures of the sensor

If Amphenol Advanced Sensors determines that the equipment was damaged by misuse, improper installation, the use of unauthorized replacement parts, or operating conditions outside the guidelines specified by Amphenol Advanced Sensors, the repairs are not covered under this warranty.

---

**The warranties set forth herein are exclusive and are in lieu of all other warranties whether statutory, express or implied (including warranties or merchantability and fitness for a particular purpose, and warranties arising from course of dealing or usage or trade).**

---

## Return Policy

If a Amphenol Advanced Sensors instrument malfunctions within the warranty period, the following procedure must be completed:

1. Notify Amphenol Advanced Sensors, giving full details of the problem, and provide the model number and serial number of the instrument. If the nature of the problem indicates the need for factory service, Amphenol Advanced Sensors will issue a RETURN AUTHORIZATION number (RA), and shipping instructions for the return of the instrument to a service center will be provided.
2. If Amphenol Advanced Sensors instructs you to send your instrument to a service center, it must be shipped prepaid to the authorized repair station indicated in the shipping instructions.
3. Upon receipt, Amphenol Advanced Sensors will evaluate the instrument to determine the cause of the malfunction.

Then, one of the following courses of action will then be taken:

- If the damage is covered under the terms of the warranty, the instrument will be repaired at no cost to the owner and returned.
- If Amphenol Advanced Sensors determines that the damage is not covered under the terms of the warranty, or if the warranty has expired, an estimate for the cost of the repairs at standard rates will be provided. Upon receipt of the owner's approval to proceed, the instrument will be repaired and returned.





## Customer Support Centers

### U.S.A.

#### **Sales and Services (Repair/Calibration):**

Amphenol Thermometrics, Inc.  
St Marys Center  
967 Windfall Road  
St Marys, Pennsylvania 15857  
U.S.A.  
T: 814-834-9140  
F: 814-781-7969

### **Europe, Asia and Middle East**

#### **Sales and Service:**

Amphenol Advanced Sensors GmbH  
Sinsheimer Strasse 6  
D-75179 Pforzheim  
Germany  
T: +49(0)7231-14335 0  
F: +49(0)7212 391 035

### **Brazil**

#### **Sales and Service**

Amphenol TFC DO Brazil LTDA  
Rodovia Governador Adhemar  
Pereira de Barros KM 121,5 S/N  
13098-396 Campinas  
Sao Paulo, Brazil

### U.S.A.

#### **Technical Support:**

Amphenol Thermometrics, Inc.  
St Marys Center  
967 Windfall Road  
St Marys, Pennsylvania 15857  
U.S.A.  
T: 814-834-9140  
F: 814-781-7969

### **China:**

Amphenol (Changzhou)  
Connector Systems  
305 Room, 5D  
Jintong Industrial Park  
Wujin, Changzhou, Jiangsu, China  
T:+86 519 8831 8080 ext. 50087  
F:+86 519 8831 2601

# Amphenol

## Advanced Sensors

[www.amphenol-sensors.com](http://www.amphenol-sensors.com)

©2014 Amphenol Thermometrics, Inc. All rights reserved.  
Technical content subject to change without notice.